Automotive: Sirens/Switches

Installation/Operating Guide:

Cencom™ Sapphire

Siren/Light Control System

(Ford Vehicles)

DANGER! Sirens produce extremely loud emergency warning tones! Exposure to these tones without proper and adequate hearing protection, could cause ear damage and/or hearing loss! The Occupational Safety & Health Administration (www.osha.gov) provides information necessary to determine safe exposure times in Occupational Noise Exposure Section 1910.95. Until you have determined the safe exposure times for your specific application, operators and anyone else in the immediate vicinity should be required to wear an approved hearing protection device. Failure to follow this recommendation could cause hearing loss!

Warnings to Installers

Whelen’s emergency vehicle warning devices must be properly mounted and wired in order to be effective and safe. Read and follow all of Whelen’s written instructions when installing or using this device. Emergency vehicles are often operated under high speed stressful conditions which must be accounted for when installing all emergency warning devices. Controls should be placed within convenient reach of the operator so that they can operate the system without taking their eyes off the roadway. Emergency warning devices can require high electrical voltages and/or currents. Properly protect and use caution around live electrical connections. Grounding or shorting of electrical connections can cause high current arcing, which can cause personal injury and/or vehicle damage, including fire. Many electronic devices used in emergency vehicles can create or be affected by electromagnetic interference. Therefore, after installation of any electronic device it is necessary to test all electronic equipment simultaneously to ensure that they operate free of interference from other components within the vehicle. Never power emergency warning equipment from the same circuit or share the same grounding circuit with radio communication equipment. All devices should be mounted in accordance with the manufacturer’s instructions and securely fastened to vehicle elements of sufficient strength to withstand the forces applied to the device. Driver and/or passenger air bags (SRS) will affect the way equipment should be mounted. This device should be mounted by permanent installation and within the zones specified by the vehicle manufacturer, if any. Any device mounted in the deployment area of an air bag will damage or reduce the effectiveness of the air bag and may damage or dislodge the device. Installer must be sure that this device, its mounting hardware and electrical supply wiring does not interfere with the air bag or the SRS wiring or sensors. Mounting the unit inside the vehicle by a method other than permanent installation is not recommended as unit may become dislodged during swerving; sudden braking or collision. Failure to follow instructions can result in personal injury. Whelen assumes no liability for any loss resulting from the use of this warning device. PROPER INSTALLATION COMBINED WITH OPERATOR TRAINING IN THE PROPER USE OF EMERGENCY WARNING DEVICES IS ESSENTIAL TO INSURE THE SAFETY OF EMERGENCY PERSONNEL AND THE PUBLIC.

Warnings to Users

Whelen’s emergency vehicle warning devices are intended to alert other operators and pedestrians to the presence and operation of emergency vehicles and personnel. However, the use of this or any other Whelen emergency warning device does not guarantee that you will have the right-of-way or that other drivers and pedestrians will properly heed an emergency warning signal. Never assume you have the right-of-way. It is your responsibility to proceed safely before entering an intersection, driving against traffic, responding at a high rate of speed, or walking on or around traffic lanes. Emergency vehicle warning devices should be tested on a daily basis to ensure that they operate properly. When in actual use, the operator must ensure that both visual and audible warnings are not blocked by vehicle components (i.e.: open trunks or compartment doors), people, vehicles, or other obstructions. It is the user’s responsibility to understand and obey all laws regarding emergency warning devices. The user should be familiar with all applicable laws and regulations prior to the use of any emergency vehicle warning device. Whelen’s audible warning devices are designed to project sound in a forward direction away from the vehicle occupants. However, because sustained periodic exposure to loud sounds can cause hearing loss, all audible warning devices should be installed and operated in accordance with the standards established by the National Fire Protection Association.

Safety First

This document provides all the necessary information to allow your Whelen product to be properly and safely installed. Before beginning the installation and/or operation of your new product, the installation technician and operator must read this manual completely. Important information is contained herein that could prevent serious injury or damage.

**WARNING:** This product can expose you to chemicals including Methylene Chloride which is known to the State of California to cause cancer, and Bisphenol A, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

- **Proper installation of this product requires the installer to have a good understanding of automotive electronics, systems and procedures.**
- **Whelen Engineering requires the use of waterproof butt splices and/or connectors if that connector could be exposed to moisture.**
- **Any holes, either created or utilized by this product, should be made both air- and watertight using a sealant recommended by your vehicle manufacturer.**
- **Failure to use specified installation parts and/or hardware will void the product warranty.**
- **If mounting this product requires drilling holes, the installer MUST be sure that no vehicle components or other vital parts could be damaged by the drilling process. Check both sides of the mounting surface before drilling begins. Also de-burr the holes and remove any metal shards or remnants. Install grommets into all wire passage holes.**
- **If this manual states that this product may be mounted with suction cups, magnets, tape or Velcro®, clean the mounting surface with a 50/50 mix of isopropyl alcohol and water and dry thoroughly.**
- **Do not install this product or route any wires in the deployment area of your air bag. Equipment mounted or located in the air bag deployment area will damage or reduce the effectiveness of the air bag, or become a projectile that could cause serious personal injury or death. Refer to your vehicle owner’s manual for the air bag deployment area. The User/Installer assumes full responsibility to determine proper mounting location, based on providing ultimate safety to all passengers inside the vehicle.**
- **For this product to operate at optimum efficiency, a good electrical connection to chassis ground must be made. The recommended procedure requires the product ground wire to be connected directly to the NEGATIVE (-) battery post (this does not include products that use cigar power cords).**
- **If this product uses a remote device for activation or control, make sure that this device is located in an area that allows both the vehicle and the device to be operated safely in any driving condition.**
- **It is recommended that these instructions be stored in a safe place and referred to when performing maintenance and/or reinstallation of this product.**
- **FAILURE TO FOLLOW THESE SAFETY PRECAUTIONS AND INSTRUCTIONS COULD RESULT IN DAMAGE TO THE PRODUCT OR VEHICLE AND/OR SERIOUS INJURY TO YOU AND YOUR PASSENGERS!**

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For warranty information regarding this product, visit www.whelen.com/warranty
Table of Contents

Specifications ........................................................................................................................... page 3

Installation

CenCom Module ................................................................................................................... page 4
Control Head (Bail Strap Mount) ........................................................................................ page 4
Control Head (Console Mount) ........................................................................................... page 4
Microphone ........................................................................................................................ page 4

Wiring

System Power ....................................................................................................................... page 5
Ignition Sense ....................................................................................................................... page 5
Outputs ................................................................................................................................. page 5
Siren Speaker ....................................................................................................................... page 5
Radio Rebroadcast ............................................................................................................... page 5
Backlighting ......................................................................................................................... page 5
Programmable Inputs .......................................................................................................... page 5
Park-Kill ................................................................................................................................. page 5
Hands-Free Siren ................................................................................................................ page 5
Control Head Cable ............................................................................................................ page 5
CenCom Module Fuses ........................................................................................................ page 6
Isolated Relay (Outlet 8) ...................................................................................................... page 6
Push-Button and Slide Switch Descriptions ....................................................................... page 6

Adjustments

Public Address (PA) Volume Adjustment .......................................................................... page 6
Radio Repeat Volume Adjustment ...................................................................................... page 6

LED Indicators

Output Indicators ................................................................................................................ page 8
WC Diagnostic Indicators ................................................................................................ page 8

Illustrations

Bail Strap Mounting ............................................................................................................. page 4
Hands-Free Transfer Relay ................................................................................................. page 5
Control Head Cable Strain Relief ....................................................................................... page 5
CenCom Module Fusing Information ................................................................................ page 6
Isolated Relay (Outlet 8) .................................................................................................... page 6
Control Head ..................................................................................................................... page 6
Wire Gage Chart ................................................................................................................ page 7
CenCom LED Indicators ..................................................................................................... page 8
System Wiring .................................................................................................................... page 9
CenCom Module Input/Output Wiring Identification ........................................................ page 10
# Specifications

## General

- **Input Voltage**: 12.8 VDC ±20%
- **Negative Ground Only**
- **Main Input Current**: 80 Amps Max.
- **Main Siren Fuse**: 20 Amps
- **Stand-by Current (backlight off)**: Ign. On - 80mA (typ) / Ign. Off - 100 uA (typ)
- **Operating Temperature**: -30°C to +60°C
- **Storage Temperature**: -40°C to +70°C
- **Humidity**: 99% (Non-condensing)
- **Output Load**: Two, 11 Ohm Speakers
- **Output Power**: Two, 100 Watt Speakers

## Outlet Current

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<th>Current</th>
<th>Notes</th>
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<td>40 Amps Max. (fused)</td>
<td><strong>NOTE</strong>: Total current of Outlets 1, 2 &amp; 3 not to exceed 50 Amps</td>
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<tr>
<td>#2</td>
<td>20 Amps Max. (fused)</td>
<td></td>
</tr>
<tr>
<td>#3</td>
<td>20 Amps Max. (fused)</td>
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**NOTE**: Total current of Outlets 4, 5, 6, 7 & 8 not to exceed 50 Amps

## Dimensions (CenCom Module)

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<th>Measurement</th>
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## Dimensions (Control Head)

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<tr>
<td>Depth</td>
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Installation

**CenCom Module**

1. Locate a suitable mounting location. A dry, cool compartment is a good choice.

2. Position the CenCom module on the proposed mounting location. Using an awl or similar tool, scribe the mounting surface where the mounting holes are to be drilled. Make sure that this mounting area allows sufficient ventilation for the CenCom module’s air vents and fans.

   **Caution:** As mounting the CenCom module will require drilling, it is absolutely necessary to make sure that no other vehicle components could be damaged in the process. Check both sides of the mounting surface before starting. If damage is likely, select a different mounting location.

3. Remove the module from its mounting area, and using a drill bit sized for a #10 sheet metal screw, drill a hole in each of the areas scribed in the previous step.

4. Return the module to its mounting location and using #10 x 3/4” sheet metal screws (provided), secure the module onto its mounting surface. Be sure to install a #10 internal tooth lock washer (included) onto each mounting screw before mounting the unit. **IMPORTANT:** The CenCom module case must be either mounted on, or grounded to the vehicle chassis.

**Control Head**

The CenCom™ control head features 18 push-buttons with active illumination, a 4 position slide-switch (off, 1, 2 & 3) and a Traffic Advisor display that enables the operator to view a representation of the pattern being displayed. There are two basic mounting brackets for the CenCom control head. One allows the control head to be mounted into your vehicle’s console (if so equipped). The other allows the control head to be mounted directly onto the dash or other surface through the use of a bail strap mounting bracket. **Regardless of the style selected, be sure to observe the air bag warning on the cover of this manual.**

**Bail Strap Mount**

1. Position the bail strap in the selected mounting location. Using an awl or other suitable tool, scribe the surface where the mounting holes are to be drilled.

   **Caution:** As mounting the control head will require drilling, it is absolutely necessary to make sure that no other vehicle components could be damaged in the process. Check both sides of the mounting surface before starting. If damage is likely, select a different mounting location.

2. Drill the mounting holes in the areas scribed in step 1. The size of the drill bit should be determined by the size of the mounting hardware (#10 sheet metal screw) and thickness of the mounting surface.

3. Using hardware provided (#10 x 3/4” sheet metal screw & #10 internal tooth lockwasher), secure the bail strap to the mounting location.

   **Note:** There are 3 sets of holes on the bail strap for positioning the control head at 3 different heights.

4. With the bail strap in place, insert the #10 x 3/8” hex head bolt into the assembly hole from the inner side of the bail strap as shown.

5. Place the #10 internal-tooth lock washer and the acorn nut on the protruding bolt on the outer side of the bail strap. Loosely secure the acorn nut to the hex head bolt.

Now slide the control head onto the bolt heads. Once it is in the position that the customer has chosen, and the control head has fully engaged the bolt heads, tighten the acorn nuts until the unit is firmly secured. A third pair of mounting holes are provided that will enable the control head to be located much closer to the bail strap than the other pairs allow. If this closer location is used, the tips of the bail bracket may be broken off at the notches shown.

**Havis Console Mount**

The Havis Console mounting kit includes all the necessary hardware needed to secure the control head to the mounting bracket for installation on a Havis Console. The control head mounts onto the console mount bracket the same way the control head mounts onto the bail bracket as outlined previously except for the addition of a flat washer that must be inserted between the control head and the bracket. Please refer to the manual included with your console for specific information on securing the control head/mounting bracket assembly onto the console.

For installation into consoles by other manufacturers, a control head bracket designed for your console must be obtained from the console manufacturer.

**Microphone**

A 1/4” port is provided on the front of the Amp/Relay module for installation of the microphone. After plugging the microphone cord into the microphone port, secure the cord using the cable clamp and #8 x 3/8” machine screw (included with microphone kit). See the CenCom™ System Wiring illustration for visual reference.

If the optional 20’ extension cord is used, install this cord as outlined above. Install the mic plug bracket (included with kit) in the desired area using #8 x 1/2” hardware (included). Route the cord to the plug bracket, install the cable end thru the bracket hole and fasten using the hex nut provided. Secure the cord to the bracket using the cable clamp, #8 x 3/8” machine screw and lock washer.
Wiring

WARNING! All customer supplied wires that connect to the positive terminal of the battery must be sized to supply at least 125% of the maximum operating current and FUSED at the battery to carry that load. DO NOT USE CIRCUIT BREAKERS WITH THIS PRODUCT! (see wire chart on page 7).

NOTE: Item numbers reference the illustration found on page 10.

IMPORTANT! Wires connecting to the Amp/Relay Module have the proper terminals pre-installed. If the customer needs to re-terminate these wires for any reason, the proper tool MUST be used to insure proper crimping.

System Power (Items 43-46)
1. Locate the 4-position Molex™ connector (items 43 thru 46).
2. Using appropriately sized wire, extend the two RED wires (45 & 46) to the Positive (+) battery terminal. Fuse each wire independently @ 50 Amps. DO NOT install these fuses until the wiring for the entire system has been completed.
3. Using appropriately sized wire, extend the two BLACK wires (43 & 44) to the vehicle’s chassis ground. This is typically adjacent to the battery.
4. Complete the connections and plug the connector into the CenCom™ module.

Ignition Sense (Item 38)
1. Locate the RED/BLK wire at Connector C, Pin 14.
2. Connect this wire to the vehicle ignition switch. This will allow the CenCom™ system to be turned off with the ignition switch.

Outputs
CenCom™ offers the following outlets: (1) 40 amp, (2) 20 amp, (5) 10 amp and (4) 0.25 amp. See page 10 for more information.

Siren Speaker (Items 30 & 37)
1. Route the ORANGE and BROWN 16 gage wire (included) from Connector C, Pins 6 &13, to the siren speaker.
2. Connect ORANGE wire to the WHITE speaker wire (speaker high).
3. Connect BROWN wire to BLACK speaker wire (speaker low).
NOTE: For dual speaker installation, connect the second speakers wires to the same destinations as the first speakers wires (see page 9).

Radio Rebroadcast (Items 29 & 36)
Two (2) BLU wires are used to connect your two-way radio’s external speaker for radio rebroadcast. This is an optional connection and will not effect the other operations.

Note: Radio rebroadcast will NOT work with amplified remote speakers! If your remote speaker is amplified (i.e.: contains a power amp circuit in the speaker assembly), do not enable the radio rebroadcast feature.

1. Locate the two wires that connect the external speaker to the two-way radio, cut one of them and splice one of the BLU wires into this circuit.
2. Cut the remaining speaker wire and splice the remaining BLU wire into this circuit.

Backlighting (Item 31)
1. Route the WHT/BLK wire (included) from Connector C, Pin 7, to the vehicle’s marker light circuit.
2. Splice this wire into this circuit to enable the control head backlighting to be active whenever the vehicle’s marker light is active.

Programmable Inputs (Item 25, 26, 32, 33)
There are 4 programmable inputs in the CenCom system. The output signal line from devices such as a K-9 temperature sensor may be connected to these inputs. Two of these inputs (items 26 & 33) are designated for use when the Park-Kill or Hands-Free system options are used (see below).

Park-Kill (Optional) (Item 26)
CAUTION! Always consult your vehicle’s technical manual before altering your vehicle’s wiring. Wiring modifications may compromise your vehicle’s safety and/or performance. Use of the Park-Kill option may require the installation of the Whelen WPKM1 Park-Kill module. Consult your vehicle’s technical manual before using this feature.

Using appropriately sized wire, extend and connect the WHT/ORN wire from Connector C, Pin 2, to the vehicle’s transmission neutral safety switch signal wire. NOTE: For programming purposes, it is necessary to know whether this signal wire is switching the positive or negative side of the circuit.

Hands-Free Siren (Items 33 & 35) (Optional)
1. Using a customer supplied relay capable of handling the current of your vehicle horn, connect as shown below.

Control Head
1. Route the control head cable (provided) from the CenCom module to the designated mounting location. Plug this cable securely into the rear of the control head. Be sure to route the cable through either of the two recessed pathways (shown here). This will prevent the cable from being accidentally disconnected or pinched by the control head.
**PA Volume Adjustment**

Locate the PA adjustment potentiometer on the right side of the CenCom module. Using a small, flat-blade screwdriver, set the potentiometer to its middle position. With the CenCom™ system on, activate the PTT (Push To Talk) feature on the optional microphone. Adjust the potentiometer until a satisfactory PA volume level is achieved using a normal speaking voice.

**Radio Repeat Volume Adjustment**

To Adjust the Radio Repeat Levels: Before placing this unit into service, the Radio Repeat output volume must be adjusted to satisfactory operating levels. To adjust this level, a small, flat-blade screwdriver is needed. Locate the Radio Repeat adjustment potentiometer on the right side of the CenCom module. Set the volume of the vehicle’s two-way radio to its normal operating level. Press the RAD button on the control head to activate Radio Repeat. As incoming transmissions are received, adjust the Radio Repeat potentiometer to set the desired level. Turn the potentiometer clockwise to increase the level and counter-clockwise to decrease the level.

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**Default Push-Button and Slide Switch Descriptions**

**Slide Switch Position 1** - Activates Output 1 and Rear Lightbar (if applicable).

**Slide Switch Position 2** - Activates Outputs 1, 2, Front Lightbar and Rear Lightbar.

**Slide Switch Position 3** - Activates Outputs 1, 2, 3, Front Lightbar, Rear Lightbar, Flashing Alleys and Take-downs.

**Standby (STBY)** - This button clears all siren operations and forces the siren off.

**Radio Repeat (RAD)** - This button will rebroadcast your radio output through the siren speaker.

**Hands-Free (HF)** - This button will put the siren into Hands-Free mode. This is similar to the Standby mode except that the Horn Ring (or MAN button) can activate the siren and then cycle through the H/F buffer. To deactivate the siren, press STBY or double-tap the horn ring.

**Wail** - This button will broadcast the Wail tone. The tone can be silenced by pressing the WAIL button a second time or by pressing the STBY button.

**Yelp** - This button will broadcast the Yelp tone. The tone can be silenced by pressing the YELP button a second time or by pressing the STBY button.

**Tone 3 (T3)** - This button will broadcast the either the Piercer™ or Hi/Low tone. The tone can be silenced by pressing the T3 button a second time or by pressing the STBY button. Piercer is the default tone.

**#7 (Manual)** - This button has several functions. If the siren is inactive, the Manual button starts the “Siren Inactive Tone”. If Wail, Yelp or T3 are active, then Manual can initiate the “Override mode.” In Hands-Free mode, the Manual button can toggle through the buffered HF tones:

- **Cycle Hands-free** - Pressing the MAN button while the system is in Hands-Free mode will generate a WAIL tone. A second press will change that tone to YELP. A third press will change that tone to T3. A subsequent press will cause the cycle to repeat beginning with WAIL.

- **Siren Inactive Tone** - This is the tone that will be generated when the MAN button is pressed while no other tone is active. Ramp Stop is the default.

- **T3 Override Tone** - This is the tone that will override T3 when the MAN button is pressed. Airhorn is the default.

NOTE: Yelp always overrides the Wail tone, T3 always overrides the Yelp tone and the T3 Override tone selected in the previous paragraph overrides the T3 tone.

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**CenCom Module Fuses**

For ease of access, all of the amp/relay module fuses are accessible from outside the case.

**Isolated Relay (Outlet 8)**

The position of the Output 8 fuse determines the function of the Brown, Red and Orange wires. When the fuse is in Position 1, these wires act as a Isolated 10 Amp Relay. When the fuse is in Position 2, the Brown and Red wires act as Outlet #8. Refer to the schematic shown for the electronic properties of this circuit.
Air Horn (AH) - This button will broadcast the Airhorn tone as long as the button is pressed, overriding other siren tones. This button is enabled by default. It can be disabled if the function is not required.

Aux 1 - The AUX1 button activates Output 9.

Aux 2 - The AUX2 button activates Output 12.

Low Power (LP) - The LP button activates Output 10.

Button 14 - This button activates Output 4 and Left Alley (if applicable).

Button 15 - This button activates Output 5 and Right Alley (if applicable).

Button 16 - This button activates Output 6 and Take-Downs (if applicable).

Button 17 - This button activates Output 7.

Gun Lock - This button activates Output 8. This button is configured as an 8-second timer.

Wire Gauge Calculation Chart

<table>
<thead>
<tr>
<th>Wire Gauge</th>
<th>5 Amps</th>
<th>10 Amps</th>
<th>15 Amps</th>
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<th>25 Amps</th>
<th>30 Amps</th>
<th>35 Amps</th>
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Maximum Current Draw Through The Wire

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<td>14 AWG</td>
<td>3.5 Feet</td>
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<td>10 AWG</td>
<td>9 Feet</td>
<td>8 Feet</td>
<td>7.5 Feet</td>
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<tr>
<td>8 AWG</td>
<td>14 Feet</td>
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<td>12 Feet</td>
<td>11 Feet</td>
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<td>10 Feet</td>
<td>9 Feet</td>
<td>8.5 Feet</td>
<td>8 Feet</td>
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<tr>
<td>6 AWG</td>
<td>22.5 Feet</td>
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<td>19 Feet</td>
<td>17.5 Feet</td>
<td>16.5 Feet</td>
<td>15.5 Feet</td>
<td>14.5 Feet</td>
<td>14 Feet</td>
<td>13 Feet</td>
<td>12.5 Feet</td>
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<td>33 Feet</td>
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<td>28 Feet</td>
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<td>24.5 Feet</td>
<td>23 Feet</td>
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<td>21 Feet</td>
<td>19.5 Feet</td>
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<td>52.5 Feet</td>
<td>48.5 Feet</td>
<td>45 Feet</td>
<td>42 Feet</td>
<td>39 Feet</td>
<td>37 Feet</td>
<td>35 Feet</td>
<td>33 Feet</td>
<td>31.5 Feet</td>
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</table>
**LED Indicators**
LED Indicators provide valuable information regarding the operational state of your CenCom system. There are 3 different sets of LED’s for 3 different CenCom functions.

**Output Indicators** - These represent Outputs 1 thru 7. Each indicator is located directly adjacent to the fuse for that output. When a given output is active, the state of its corresponding indicator will be one of the following, based on the condition of that particular output:

- **On** - Indicates the output is active (normal).
- **Off** - Indicates the output is shorted. Turn the CenCom system off, locate and remove the short. Replace the fuse for that output (with correct amperage rating) and restore power to the system. Activate the output to confirm its proper operation.

**WC Diagnostic Indicators** - These indicators provide the following diagnostic information about the CenCom system:

**ERR (Error) LED**
- Steady: CenCom Controller Bus is set to OFF. Check Interface Box.
- Off: No Error
- Single Flash: Bad CenCom connection. Check lightbar I/O or Interface Box for proper operation.
- Double Flash: Error Control Event. Check lightbar I/O.

**WC (CenCom Serial Data Bus) LED**
- Steady: Good communication received from lightbar.
- Off: Check power LED; If Off, turn on controller. If On, check connections.
- Fast Blink: Pre-operational State (Boot-up)
- Single Flash: Bad CenCom connection or CenCom off. Check lightbar I/O or interface box for proper operation.

**POW (Power) Status LED**
- Steady: CenCom system is On
- Off: CenCom system is Off.
USB cable used for programming use only (customer supplied).

Red - to +12VDC fused at 50 Amps each.

Black - to battery ground

D258 / U502 Harness (Ford CenCom™ Sapphire)
Amp Relay Module I/O Wiring ID

1. PIN 1 - Output #1 (40A / WHT)
   40A Max. Each
2. PIN 2 - Output #2 (20A / BLU)
3. PIN 3 - Output #3 (20A / GRN)
4. PIN 4 - Output #4 (10A / GRY)
5. PIN 5 - Unused
6. PIN 6 - Output #8 (Dry Contact Relay - Common)
7. PIN 7 - Output #8 (Normally Closed)
8. PIN 8 - Output #8 (Normally Open)
9. Output #9 - 250 mA (BRN)
10. Output #10 - 250 mA (RED)
11. Output #11 (20A / BLU)
12. Output #12 / Horn Transfer (250 mA) (YEL)
13. Radio BLU
14. Siren Speaker ORG (16 AWG)
15. Backlight Input 12VDC WHT/BLK
16. CAN A (Green)
17. Shield (Bare)
18. CAN B (Grey)
19. Control Head
20. Diagnostic LEDs
21. WC Lightbar Port
22. USB Port
23. Ignition +12VDC RED/BLK
24. Microphone Port

CenCom™ Module Input/Output Identification

1. Output #1 (40A / WHT) 40A Max. Each
2. Output #2 (20A / BLU)
3. Output #3 (20A / GRN)
4. CAN A (Green)
5. Shield (Bare)
6. CAN B (Grey)
7. Logic Input 1 +/- WHT/BRN
8. Logic Input 2 +/- WHT/RED
9. Logic Input 3 +/- WHT/ORG
10. Logic Input 4 +/- ORG (16 AWG)
11. Logic Input 5 +/- WHT/BLK
12. Logic Input 6 +/- WHT/RED
13. Logic Input 7 +/- WHT/BLK
14. Output #10 - 250 mA (RED)
15. Output #9 - 250 mA (BRN)
16. Output #8 - 250 mA (YEL)
17. Output #7 - 250 mA (ORG)
18. Output #6 - 250 mA (WHT)
19. Output #5 - 250 mA (WHT)
20. Output #4 - 250 mA (WHT)
21. Output #3 - 250 mA (WHT)
22. Output #2 - 250 mA (WHT)
23. Output #1 - 250 mA (WHT)

CenCom™ Module Input/Output Identification